CUSTOMER SUCCESS CASE STUDY No. 52

ATLANTIC BUILDERS & BUILDERMT PARTNER TO DISCOVER COST SAVINGS & PROCESS IMPROVEMENTS





An award-winning, established, privately-owned regional builder that has delivered thousands of brand-new homes for nearly a quarter century in the Fredericksburg, Virginia area

COMPANY PROFILE:

AVG. HOME PRICE \$400,000 2011 CLOSINGS: 49 2010 CLOSINGS: 49

OPERATIONS: 11 communities
OPTIONS/MODEL: 500+
EMPLOYEES: 11.

incl. 2.5 Supers and 3 Sales

SOFTWARE

BuilderMT's Workflow Management Suite (WMS), incl.:

- Model Manager
- Trade Portal
- VPO Management

Sage Timberline Office Accounting Sage Timberline Office Estimating

WHAT WE FOUND

- Inability to generate reports with data stored on different programs and used a third-party software, that later crashed and resulted in data loss
- 2. Needed a better way to send POs to trades and subs
- 3. Manually created each phase, item and assembly, which took 2 or more weeks
- 4. Also manually entered pricing, at least three times per item
- 5. Difficulty tracking down discrepancies between materials/labor invoices and variance reports from the field

WHAT WE DID

- In a GoToMeeting, BMT's professional services were able to educate and demonstrate that the fuctions needed were already on their desktop as part of the Workflow Management Suite (WMS)
- A BMT professional services consultant assisted Atlantic Builders in discovering the features and benefits of WMS
- 3. Utilized BuilderMT model manager to create product database in Timberline Estimating
- 4. Atlantic Builders learned the ease of updating costs and effectively communicating with their trades
- Atlantic Builders discoverd how WMS automatically provides detailed analysis by community and lot

HOW ATLANTIC SUCCEEDED

- 1. Now has fully rationalized their product database and processes without need for any other third party software
- 2. Now creates phase, item and assemblies in 30 secs versus 2 weeks
- 3. Now communication with their trades has become streamlined without need for email, fax or mail by using Trade Portal
- 4. Now, whenever a price changes, they can easily populate all areas of the database by only entering the information once
- 5. Now variance and profit reports are part of their workflow

There were features and functions in BuilderMT's WMS that we simply weren't aware of, and once we got them activated-which didn't take more than a week of work- we have dramatically more efficient operations. In fact, we are in a position to **grow the company without adding any back-office staff.**

- APRIL KETCHEM
CONTROLLER, ATLANTIC BUILDERS